

TRANSPORT — SMARTRIDER CARDS

307. Hon Ken Travers to the Parliamentary Secretary representing the Minister for Transport:

- (1) How many Smartrider cards have been inactive for more than 12 months?
- (2) How much money is stored on these inactive SmartRider cards?
- (3) How long does a Smartrider card have to be inactive before the card is closed?
- (4) What happens to the money credited to a SmartRider card when it is closed?
- (5) In the 2012-13 financial year, how much money was transferred to a government account due to SmartRider card being closed?

Hon Jim Chown replied:

- (1) 1 350 077.
- (2) \$4 152 513.
- (3) Previously, SmartRider cards would expire if they were inactive for three years or more, however a software upgrade was implemented recently to the SmartRider system which prevents SmartRider cards from expiring.
- (4) The money is transferred to the cardholder's new SmartRider card.
- (5) Nil.